

hireup

2016 Rural & Remote Telehealth
Conference



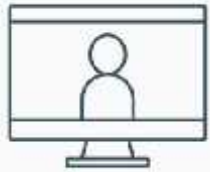
**Hireup is the online platform for
Australians with disability to find,
hire and manage their own
support workers.**

Hireup is a user-driven, online community of both people with disability who are seeking support, as well as some of the best and brightest support workers in the country.

Quick facts:

- ★ Officially launched in Jan 2015
- ★ Over 5,000 registrations in the last 12 months
- ★ We've processed over 70,000 hours of support
- ★ Active users in SA, VIC, TAS, ACT, NSW, NT and QLD
- ★ The average user saves 25% over what they were previously paying





1

Create a Profile



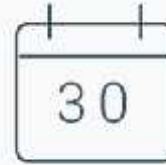
2

Verification



3

Search & Message



4

Clients make a Booking



5

Work Together



6

Hireup
Payment &
Processing

Once a shift has been worked, Hireup processes and provides:

- Payroll and invoicing (fortnightly)
- PAYG tax withholding
- Superannuation
- Comprehensive insurance
- Reporting

HOW IT WORKS



The screenshot displays the Hireup website interface. At the top, there is a navigation bar with the Hireup logo and links for 'About', 'How We Work', and 'What Is Support Work?'. On the right side of the top bar, there are 'Login' and 'Register' buttons. Below this, a secondary navigation bar includes 'Dashboard', 'Search', 'Bookings', and 'Job board'. A user profile for 'Charlotte' is visible in the top right corner of this bar. The main content area features a profile for 'SARAH P', a 'Support Worker' who is 'Coogee' and '28 Years old'. A circular profile picture of Sarah is shown on the left. To the right of the picture are two buttons: 'BOOK SARAH' and 'MESSAGE SARAH'. Below the picture is a 'VERIFIED BY HIREUP' section with three checkmarks: 'Police Criminal Record check', 'CPR or First Aid certificate (Check valid to 04/01/2019)', and 'Working with children check (Check valid to 29/11/2020)'. Below this is an 'AVAILABILITY' section stating 'Sarah is not currently looking for work.' To the right of the availability section is an 'About me' section with a bio: 'Hey guys! I first became involved in the disability sector when I was 12 years old and started volunteering at the Riding For The Disabled (I'll admit I signed up mainly so that they would let me ride the horses!) But my experience there taught me that everybody is capable of living a fulfilling and exciting life and can be a productive and engaged member of society given the opportunity. Ever since I have felt very passionate about everyone's right to the same choices and freedom that I am so grateful for.' Below the bio is a paragraph: 'I have spent the last 3 years working at Fighting Chance Australia as a Project Manager and worked to establish and manage 'Avenue' a disability fair trade store and community participation program.' At the bottom of the bio section is another paragraph: 'I love to dance, I love music and art so if you're a little bit creative I know we'd get along!'

HOW IT WORKS



hireup Dashboard Search Health & Safety Messages Jordan

hireup Dashboard Search Health & Safety Messages Jordan

NEW BOOKING REQUEST

Bryan L
Pymble, NSW

Start Time
20 Apr 2016 06 00 AM

Finish Time
20 Apr 2016 08 00 AM

Repeat this booking every Wednesday

Yes No

Notes

Total Hours: 2H

Total Cost: \$70.00

REQUEST BOOKING

CANCEL

hireup Dashboard Search Job Board Messages 2 Charlotte ▾


JOB BOARD

SEARCH YOUR JOBS

Showing 3 of 3 jobs

Filters
Move the map or enter a suburb to discover jobs in your area

Map Search



Suburb
Enter a location

Ordered by
Date posted

Active jobs only

JUL 30	Trip to Manly Saturday 30th Jul at 10:00 Sarah S · 9 Manly	Posted 15 minutes ago
AUG 2	Help around the house Tuesday 2nd Aug at 10:00 Paul A · 9 Neutral Bay	Posted 15 minutes ago
AUG 4	Trip to the Footy Thursday 4th Aug at 10:00 Ben D · 9 Moore Park	Posted 15 minutes ago

EXAMPLES OF PEOPLE USING HIREUP



Ben & Tobias

Ben, 19, studying at Uni toward his goal of becoming a teacher - his passion is for learning and helping others to learn

Tobias is an academic at Ben's University, working toward his own PHD in Sociology.

They work together every week - Ben's being supported to learn his course content, new skills for essay writing and how to properly reference academic sources



Dom & Seb working with Gemma

Before Hireup, the family recorded seeing 55 workers in just 5 years

Now the family are in control, they have a staff team of 6 who bring a range of skills and much more stability in supporting the boys and the family

Gemma studying nursing and paramedicine at University and supports the boys on a weekly basis toward achieving their NDIS goals.



Marietta & Allen

Marietta describes herself as looking for 'support buddies' to help get out into the world! She already knew Allen but saw Hireup as a great way to

engage him on a formal basis - for Hydrotherapy, appointments, etc

For Allen, who describes himself as semi-retired, Hireup provides a great way to provide support on a formal basis

Opportunities people seeking support in rural and remote communities

- ★ OPPORTUNITY- NDIS provides an opportunity for further innovation in the sector
- ★ COMMUNITY- People in rural and remote communities are tapping into their local networks to build their support teams
- ★ FLEXIBILITY- More than just finding everyday supports. Hireup provides a cost efficient way of finding supports for travel/holidays
- ★ ACCESSIBILITY- Increased accessibility to internet and digital technologies provides opportunities for new services that address some of the challenges faced by these communities
- ★ CONNECTION- Technology is making life easier and seamless in so many ways. Platforms are being built to make to world more connected, bring communities together over commonalities and shared interests

Opportunities for employment in rural and remote communities

- ★ **WORKFORCE BOOM-** The NDIS will double the disability services workforce with over 70,000 new jobs by 2020
- ★ **CUSTOMISABLE-** Support workers can customise their carer to suit their needs, commitments and passions
- ★ **OPPORTUNITY-** Hireup provides new opportunities in areas where employment opportunities are limited
- ★ **CAPACITY BUILDING-** Models like Hireup build capacity in the existing workforce to adapt to new individualised funding and person centred models
- ★ **WELL PAID-** Hireup pays all support workers industry leading wages.

Q: HOW COULD HIREUP WORK FOR A PERSON SEEKING SUPPORT?



How could Hireup work for a person seeking support?

1. What are your unique circumstances & goals?
2. How could a support worker help you achieve your goals?
3. What are you looking for in a support work relationship?

The key to a successful Hireup relationship is...

Could you use Hireup to find a...

Social Coach - to get out and about and build social skills?

Community Connector - to connect you with awesome opportunities in the community?

Educator or mentor - maybe academic, maybe for life skills...

Workplace Mentor - Someone to help you achieve your professional goals...

Personal Assistant (PA)...

Music teacher - Who doesn't want to learn the drums?

Sports Buddy...

Personal Care Assistant...

The Details:

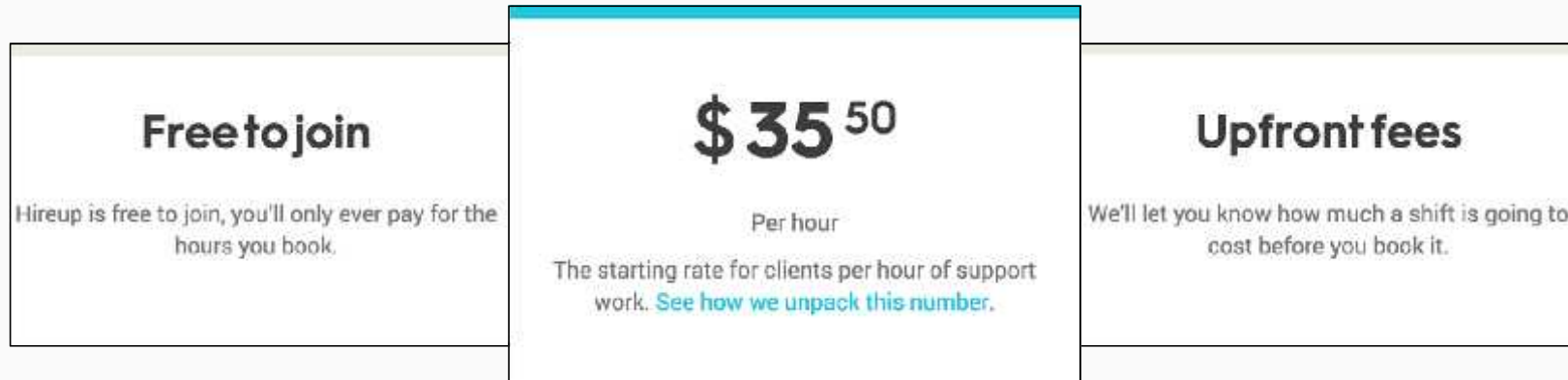
1. What does it cost?

2. Hireup & NDIS

3. Our employment model

4. Safety & Training

5. Insurance



Hireup pays industry-leading wages

\$35.50 is our standard rate. Of this, workers are paid **\$29.20**

The difference between what we charge and what we pay workers covers everything else, including our comprehensive insurance, tax, our technology platform and our customer support team.

For participants in NSW, QLD, VIC & TAS, NDIS pays...

\$42.79 per hour

By using Hireup, participants will save \$7.29 every single hour

For participants in ACT, SA, WA & NT NDIS pays...

\$43.58 per hour

By using Hireup, participants will save \$8.08 every single hour

1. What does it cost?

2. Hireup & NDIS

3. Our employment model

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5. Insurance

Hireup is compatible with all forms of funding:

1. Personally funded
2. State-based disability funding
3. NDIS Funding
 - a. SELF MANAGED
 - b. THIRD-PARTY (PLAN) MANAGED
 - c. NDIA MANAGED*

*Hireup is registered in NSW and is undergoing registration with ACT right now, followed by the other states, which will mean we'll be compatible with all forms of funding very shortly.

1. What does it cost?

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Hireup is an employment based system

We employ our support workers through flexible, casual contracts

We then have a service agreement in place with our clients

We all work together in partnership! We call it a 'co-employment relationship' with clients and workers.

This means....

There is maximum flexibility for clients and workers to build their own relationships and make their own arrangements for working together

Hireup takes care of paying worker wages

We pay the worker's tax & superannuation

We cover all users with our comprehensive insurance

1. What does it cost?
2. Hireup & NDIS
3. Our employment model
- 4. Safety & Training**
5. Insurance

The safety of our community is our highest priority.

1. We verify all users before they join the platform
2. We request feedback from users on every shift booked - star rating
3. We offer phone, email, and text support
4. Online emergency and incident reporting available 24/7 + an incident investigation procedure
5. We perform weekly spot checks on all active users
6. We have a User Removal Policy
7. We have strong and open links with relevant state authorities

The screenshot shows a web interface for a 'SUPPORT PLAN'. At the top, there is a navigation bar with the 'hireup' logo, 'Dashboard', and 'Search' links. The date 'Friday 8th July 2016' and a user profile 'Jennifer' are also visible. The main heading is 'SUPPORT PLAN' with the subtitle 'Your guide to working with Sean'. Below this, there is a section for 'EMERGENCY DETAILS' containing contact information for Andrew Simmons. A 'SUPPORT REQUIRED' section lists three categories: 'About Sean' (1 note), 'Providing support' (2 notes), and 'Medical considerations' (No details provided). A 'SAFETY ASSESSMENT' section is partially visible at the bottom. On the left, a sidebar contains a navigation menu with 'HOME' and 'TRAINING P...', a progress indicator with 'Completed', 'In Progress', and 'Not Started' buttons, and a user profile picture of a man with sunglasses.

hireup Dashboard Search Friday 8th July 2016 Messages Jennifer

SUPPORT PLAN

Your guide to working with Sean

EMERGENCY DETAILS

Contact Andrew Simmons on 02 9661 7222 or 0414 123 123

SUPPORT REQUIRED

- About Sean 1 note
- Providing support 2 notes
- Medical considerations No details provided.

SAFETY ASSESSMENT

1. What does it cost?
2. Hireup & NDIS
3. Our employment model
4. Safety & Training
- 5. Insurance**

By using Hireup, you're covered by our comprehensive insurance.

For all shifts booked and worked through the Hireup platform, we provide:

Public Liability;

Professional Indemnity; and

Workers Compensation (state-based).





hireup

Thank you

Email **poppy@hireup.com.au**
Or send us your questions via Facebook