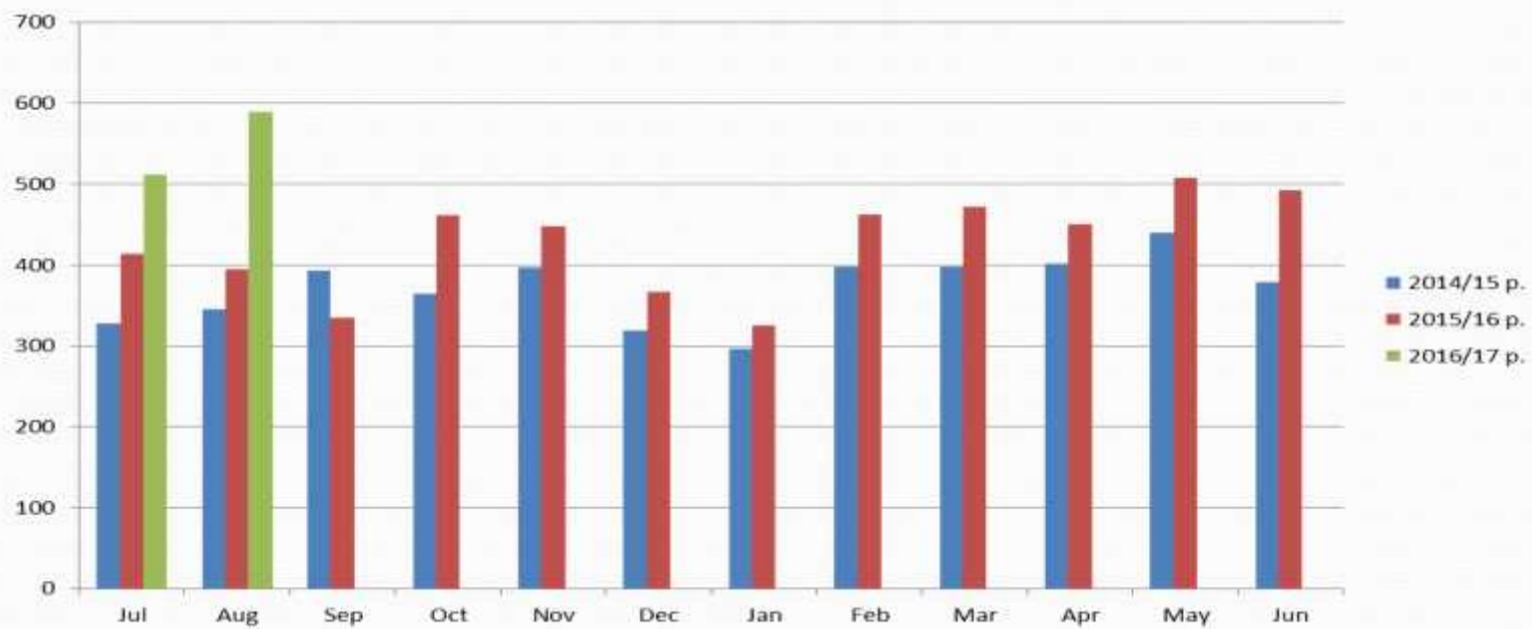


DDHHS Telehealth Team

A Recipe for Success

Carrie Bourke

Shayne Stenhouse



Look Inward



What are the Gaps in your Business





Business Coordinator	CNC Telehealth
Facilitate, support and promote Telehealth services within the Darling Downs Hospital and Health Service (DDHHS).	Facilitate, support and promote Telehealth Clinics within the Darling Downs Hospital and Health Service, to ensure the efficient functioning of Telehealth Clinics across the different visiting specialties, disciplines and services, including scheduling and booking of patients as per procedures. The position will be required to run/coordinate Telehealth clinics as required



Business Coordinator	CNC Telehealth
To develop and maintain knowledge of the use, function and application of videoconferencing technology in order to effectively provide safe patient focussed clinics and provide support and advise to other district health service staff on the provision of clinics including the use of the equipment including troubleshooting	To develop and maintain knowledge of the use, function and application of videoconferencing technology in order to effectively in order to provide safe patient focussed clinics including the use of the equipment including troubleshooting



Business Coordinator	CNC Telehealth
<p>The Telehealth Business Coordinator is required to develop and implement systems to facilitate patient's access to receiving specialist health services remotely across the Darling Downs Hospital and Health Service.</p>	<p>The Clinical Nurse Consultant (Telehealth Services) is required to provide a professional service to patients who are receiving specialist health services remotely by videoconferencing technology</p>

Once the house is cleaned



Who is playing in the backyard



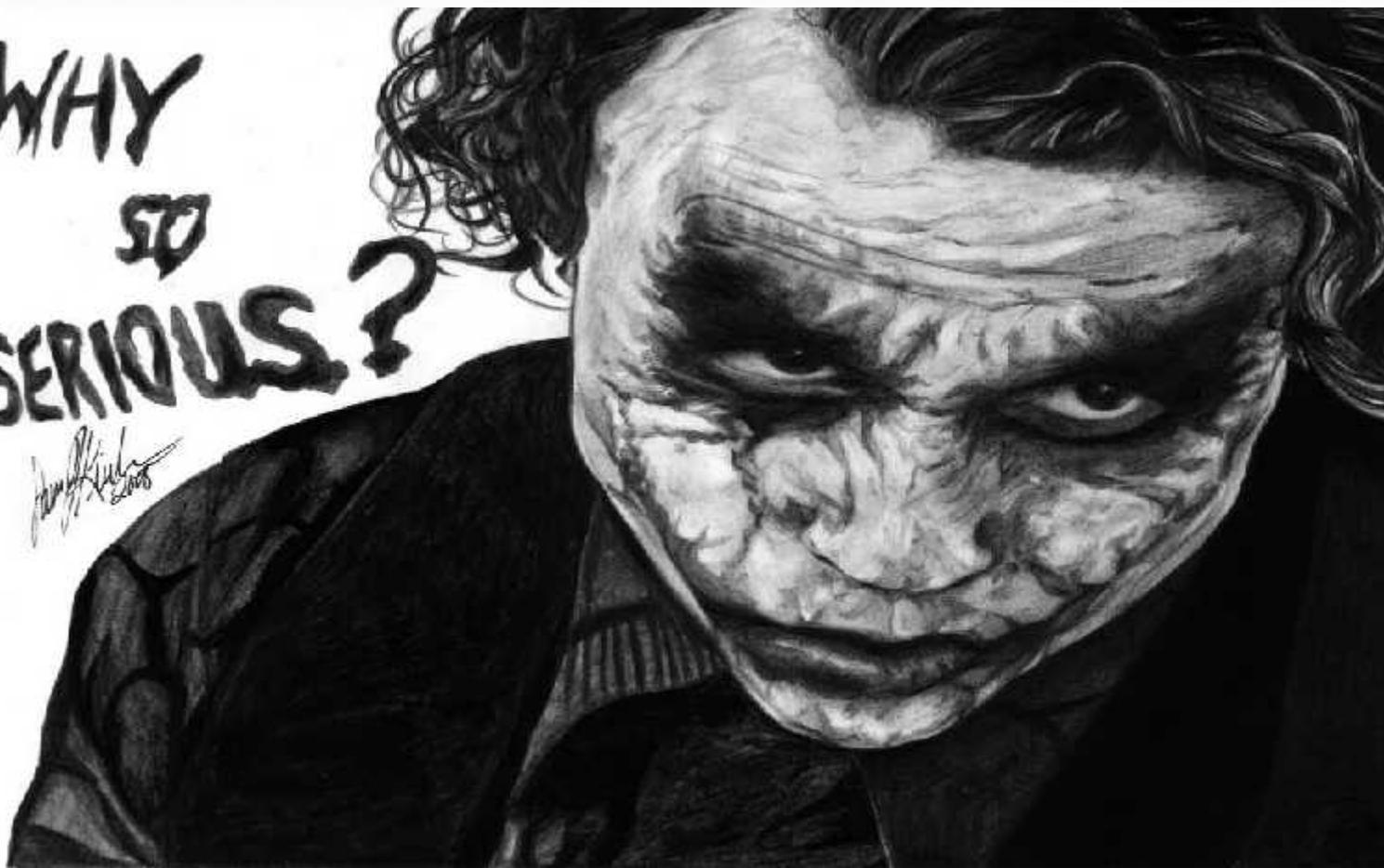
The Busy Gardener

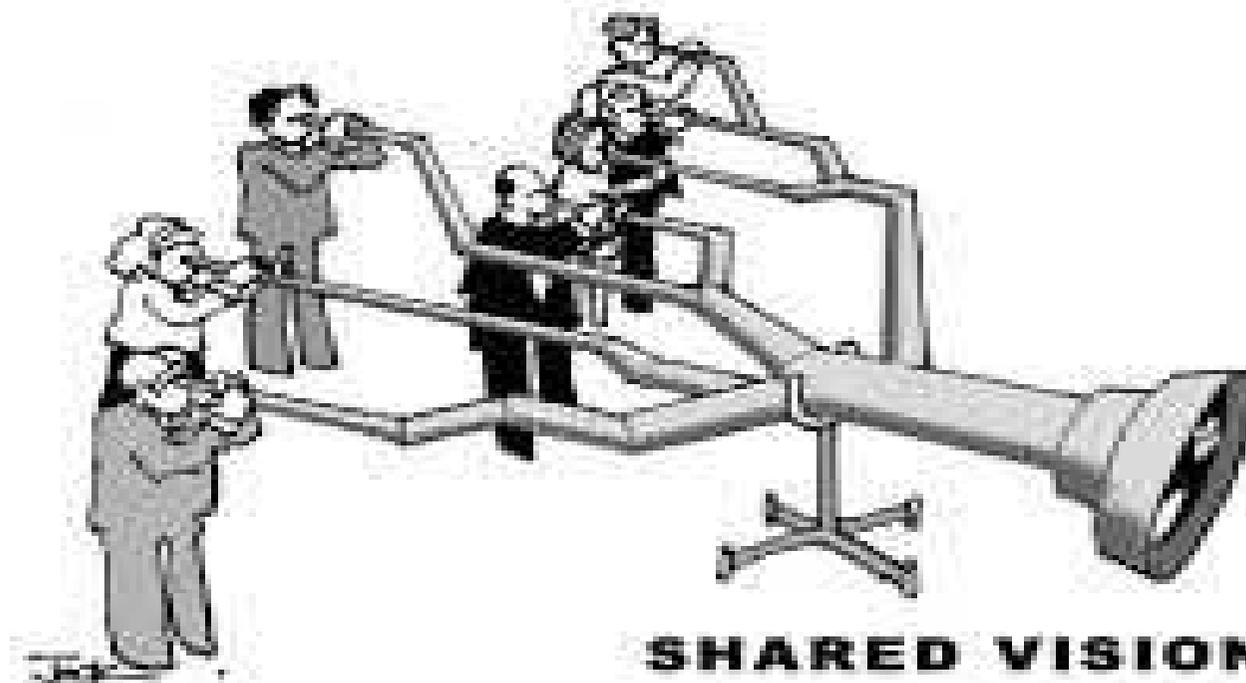
Emotional Intelligence



WHY
SO
SERIOUS?

James Hill 2005





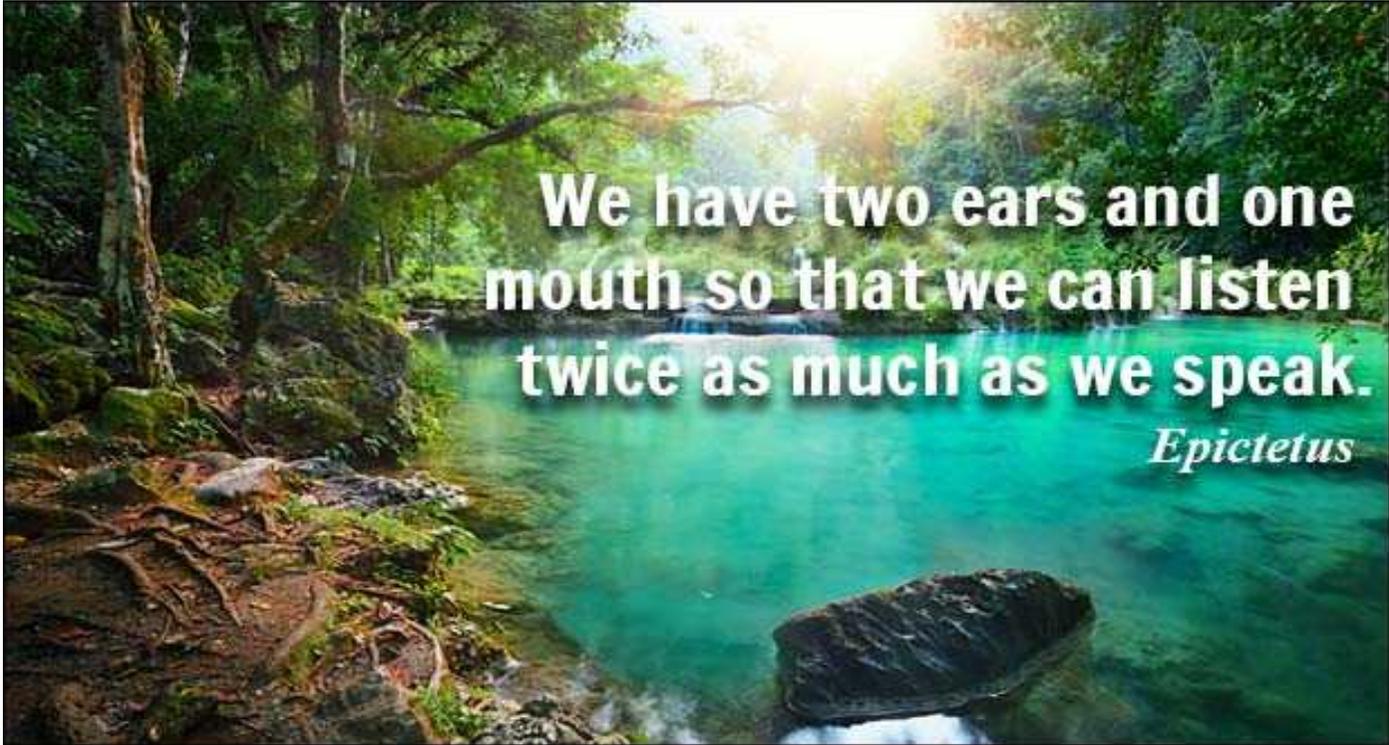
SHARED VISION

Leadership

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www.glasbergen.com



**"Leadership experience? I have
13 people following me on Twitter!"**

A scenic photograph of a forest stream with a waterfall. The water is clear and turquoise, cascading over rocks. The surrounding forest is lush with green trees and foliage. Sunlight filters through the canopy, creating a bright, dappled light effect. The quote is centered over the image in a white, bold, sans-serif font.

**We have two ears and one
mouth so that we can listen
twice as much as we speak.**

Epictetus





No thanks!

We are too busy



PLAY VIDEO HERE



Background- <https://www.youtube.com/watch?v=WSplzwWDbol>

8 secs – There is an URGENT need for change (point to nappy) . Although the nappy holder is quite content in things staying the same, The Change Agent feels there is a need for a change.

19 secs- as you can see change effects people in different ways.

28 secs- communication is essential . Both parties are now starting to communicate in regard to the change

37 secs – Body Language – positive affirmation does assist in the change management process. It puts all parties at ease .it is part of communication

47 secs- “It is all cool”- the change agent is powering forward and putting a positive spin on the situation to reassure the other person that this change is a good thing.

59 secs – The change agent is the leader ‘What's wrong” “Nothing mate”

1:28 secs – The coachanger make sure you have the correct tools to