

2019 COAT NSW CONFERENCE

Perspectives on our digital future – implications for members, staff and users

Chair: Anne Britton (Principal Member, NCAT)

Josephine Bamber (Senior Arbitrator, WCC)

Jane Cipants (Director Client Service, Legal Aid NSW)

Professor Tania Sourdin (Uni of Newcastle Law School)

Michael Woodhouse (Executive Director, NSW
Department of Justice)


TRIBUNALS IN NSW – DIGITAL PROGRESS

	AAT	MHRT	NCAT	VRB	WCC
Online lodgement	Yes	Planned	Partial / In dev	Yes	Yes
Case portal	In dev	Not planned	In dev	In dev	Yes
Electronic file	Partial	Partial	In dev	Yes	Yes
Smart workflow tools (e.g. order creation)	Partial	Partial	Yes	Yes	Yes
Video conferencing / Web conferencing	Yes / Partial	Yes / Yes	Yes / Yes	Yes / In dev	Yes / Not planned
Online guided help tools	Partial	Not planned	In dev	In dev	Partial
Online case management for parties	Planned	Not planned	Planned	In dev	Not planned
Online dispute resolution	Planned	Not planned	Not planned at this stage	In dev	Not planned

LEGEND: Yes = Fully implemented Partial = Partially implemented (e.g. some cases)

In dev = In development

View for the BAR (solicitors)


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Online court >

Online Court

Jurisdiction: Civil Court: Local Court Listing: Call-over Location: Sydney

Online defence call-overs

Available for opt-in

Historical listings

Case	Sitting	Request status	Last message	Action required
HP Mercantile Pty Limited v Melanie De Blasio 2015/00000222	23/02/2015 9:00AM	Pending consent	-	Consent/Counter ▶
Angal Olsen v Insurance Australia Limited trading as NRMA Insurance Ltd 2015/00000353	23/02/2015 9:00AM	Pending consent	Registrar 18/02/2015, 12:05PM	-
HP Mercantile Pty Limited v Leon Bridges 2015/00000444	23/02/2015 9:00AM	-	-	Make request >>
ABC Party v DEF Party Pty Ltd 2015/00000555	23/02/2015 9:00AM	Pending orders	Registrar 18/02/2015, 12:05PM	-
Isobel Campbell v Insurance Australia Limited trading as NRMA Insurance Ltd 2015/00000666	23/02/2015 9:00AM	Finalised	Justin Townes Earle 17/02/2015, 11:55PM	Make request >>
HP Mercantile Pty Limited v Paul Kelly 2015/00000777	23/02/2015 9:00AM	Pending consent	-	



View for the BAR (solicitors)



Online Registry
NSW Supreme, District & Local Courts

Online court >

Online Court

Jurisdiction: Civil Court: Local Court Listing: Call-over Location: Sydney

Online defence call-overs

Available for opt-in

Historical listings

Case	Sitting	Status	Options
HP Mercantile Pty Limited v Brent Spiner 2015/00000888	23/02/2015 9:00AM	0 of 5 participants opted-in ▼	Opt in ✓
Sharon Van Etten v Insurance Australia Limited trading as NRMA Insurance Ltd 2015/00000999	23/02/2015 9:00AM	2 of 3 participants opted-in ▼	Opt in ✓
HP Mercantile Pty Limited v Nils Frahm 2015/00001111	23/02/2015 9:00AM	1 of 5 participants opted-in ▼	Opted-in ✓



Online Courts

View for the BAR (solicitors)

The screenshot shows the 'Online Registry' interface for the NSW Supreme, District & Local Courts. The page title is 'HP Mercantile Pty Limited v Leon Bridges'. The case number is 2015/0000444, the sitting date is 23/02/2015, 9:00AM, and the listing is 'Call-over'. A 'Request' tab is active, showing a dropdown menu for 'Request type' set to 'Request for hearing'. Below this, a message states: 'Request the matter be listed for hearing. It is anticipated that your matter will be fixed for hearing between 21 April 2015 and 20 June 2015.' Under 'Preliminary listing advice', there are three options: 'No expert witnesses are required' (checked), '15 witnesses for plaintiffs', and '5 witnesses for defendants'. A '3 Hours' dropdown is selected for 'estimated to hear evidence for both Plaintiff and Defendant'. There is a link to 'Add additional orders to request'. A 'Reasons for request' text area is empty. An 'Attachments (optional)' section has a 'Select files' button. At the bottom right are 'Cancel' and 'Submit request' buttons.

Online Registry
NSW Supreme, District & Local Courts

Home > Online court > HP Mercantile Pty Limited v Leon Bridges

HP Mercantile Pty Limited v Leon Bridges

Case number: 2015/0000444
Sitting date: 23/02/2015, 9:00AM
Listing: Call-over

Request

Request type:
Request for hearing

Request the matter be listed for hearing.
It is anticipated that your matter will be fixed for hearing between 21 April 2015 and 20 June 2015.

Preliminary listing advice

- No expert witnesses are required
- witnesses for plaintiffs
- witnesses for defendants
- Hours** estimated to hear evidence for both Plaintiff and Defendant

[+ Add additional orders to request](#)

Reasons for request:
Enter reason

Attachments (optional):
Drop files here to attach them
Select files

Cancel Submit request



View for the BENCH (Judicial Officers)

NSW Online Court

Home

Welcome pcarle0

[Log out](#)

Active cases

Historical listings

[View the day's orders](#)

Case number	Case title	Sitting date/time ▼	Current request ▼	Last activity ▼	Request status ▼	Last message
2015-0001122	Horseley Dental Supplies Pty Ltd v HOME COMFORT LINEN P/L	05/03/2015, 9:30AM	Request for adjournment <i>3 additional orders sought</i>	23/02/2015, 9:37AM	All Pending consent	23/02/2015, 9:37AM 23/02/2015, 10:15AM
2015-0001188	QRS Case v TUV	05/03/2015, 11:30AM	Request for hearing <i>1 additional order sought</i>	26/02/2015, 11:17AM	Pending orders Finalised	- 23/02/2015, 10:15AM
2015-0001133	HP Mercantile Pty Limited v Leon Bridges	27/02/2015, 9:30AM	-	27/02/2015, 4:05PM	-	-
2015-0001166	EFG Case v HIJ	05/03/2015, 9:30AM	Request for adjournment <i>1 additional order sought</i>	27/02/2015, 2:30PM	Pending orders <i>1 counter</i>	22/04/2015, 14:23PM -
2015-0001177	KLM Case v NOP	02/03/2015, 9:30AM	Request for adjournment <i>2 additional orders sought</i>	27/02/2015, 10:44PM	Pending orders	-



View for the BENCH (Judicial Officers)

NSW Online Court

Home / ABC Party v DEF Party Pty Ltd Welcome jca1e0 [Log out](#)

Horseley Dental Supplies Pty Ltd v HOME COMFORT LINEN P/L

Case number: 2015/00000222-001
Sitting date: 25/02/2015, 9:00AM
Listing: Call-over

Request - Pending orders

Justin Townes Earle (for Plaintiff) lodged:

I request the matter be adjourned for further call-over to 20 March 2015.

Other orders sought in this request:

- Defendant to respond to plaintiff's request for further and better particulars by 14 March 2015.
- Plaintiff to file and serve Amended Statement of Claim by 14 March 2015.
- Leave to file defence to Amended Statement of Claim and file to serve any cross claim within 7 days of service of such amended Statement of Claim.

[Create orders](#)

[Send message to participant/s](#)

Online Court Record [expand all](#) [Print transcript](#)

Sharon Jones (for Jamila Jantzen) consented ▼

02/03/2015, 12:15PM

Justin Townes Earle (for Joe Bloggs) submitted: ⌵

Request the matter be adjourned for further call-over to 15 May 2015

Other orders sought in this request

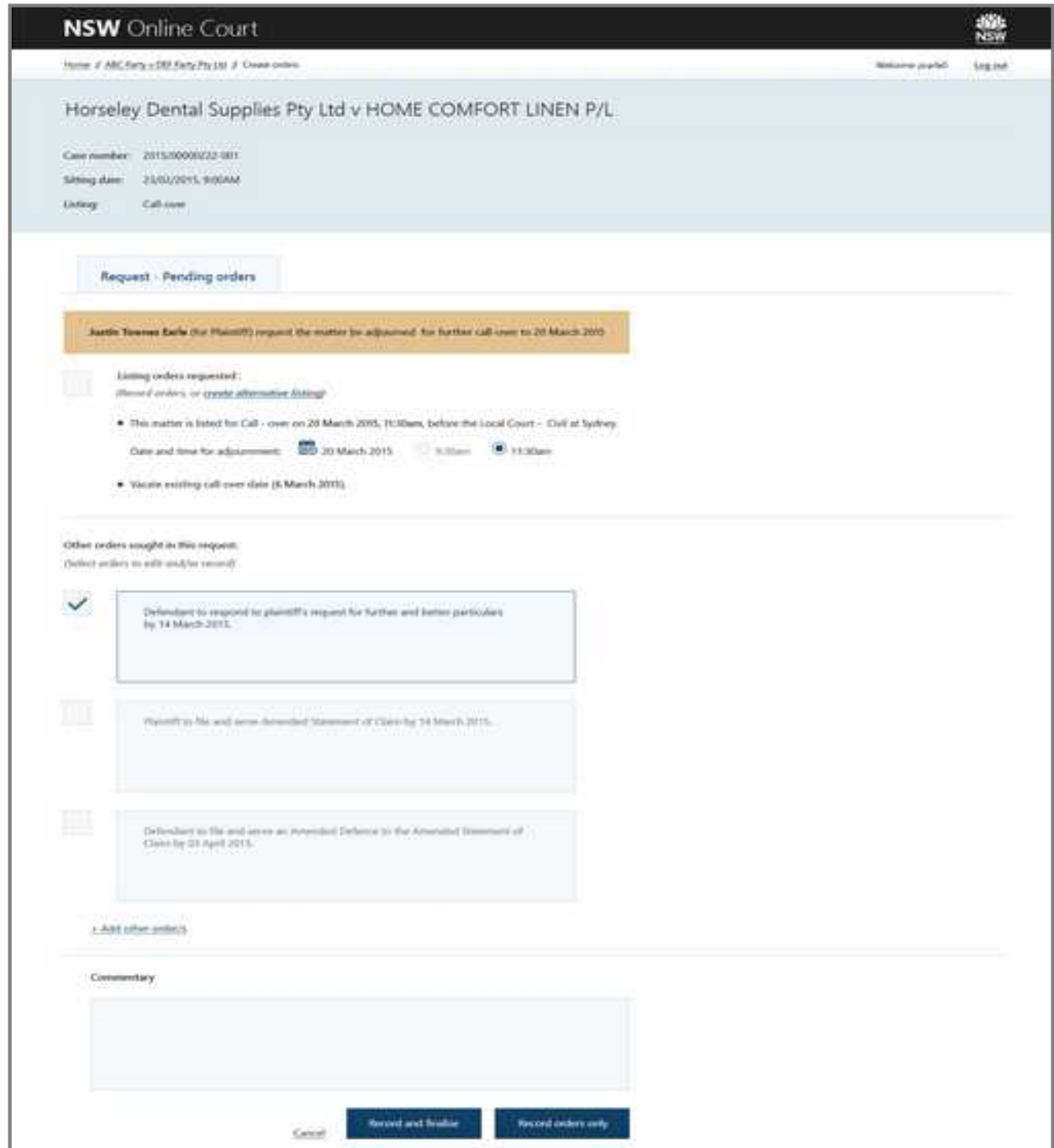
- Plaintiff to provide further and better particulars by 5 May 2015
- Defendant to respond to provision of further and better particulars by 10 May 2015

Reason for request:
Statement of claim initiated by the plaintiff was insufficient relating to the defendants role in the transportation of kitchen cabinets damaged during or prior to construction of the home.

30/04/2015 11:45AM

[View more](#) ▶

View for the BENCH (Judicial Officers)



The screenshot displays the NSW Online Court interface for a case titled "Horseley Dental Supplies Pty Ltd v HOME COMFORT LINEN P/L". The page includes a header with the NSW Online Court logo and navigation links. The case details section shows the case number (201520000222-001), sitting date (23/03/2015, 9:00AM), and listing type (Call-over). A "Request - Pending orders" section highlights a request by Justin Towers Esq (for Plaintiff) for the matter to be adjourned for further call-over to 20 March 2015. Below this, a section titled "Listing orders requested" provides details on the requested listing, including the date and time for adjournment (20 March 2015, 11:30am) and a note to vacate the existing call-over date (8 March 2015). The "Other orders sought in this request" section lists three orders: a checkmark next to "Defendant to respond to plaintiff's request for further and better particulars by 14 March 2015", "Plaintiff to file and serve amended Statement of Claim by 14 March 2015", and "Defendant to file and serve an amended Defence to the Amended Statement of Claim by 01 April 2015". A "Commentary" section is also present at the bottom of the page.

NSW Online Court

Home / ABC Esq v DEF Esq Pty Ltd / Case orders

Welcome joshd | Log out

Horseley Dental Supplies Pty Ltd v HOME COMFORT LINEN P/L

Case number: 201520000222-001
Sitting date: 23/03/2015, 9:00AM
Listing: Call-over

Request - Pending orders

Justin Towers Esq (for Plaintiff) request the matter be adjourned for further call-over to 20 March 2015

Listing orders requested:
(View orders, or create alternative listing)

- This matter is listed for Call-over on 20 March 2015, 11:30am, before the Local Court - Civil at Sydney

Date and time for adjournment: 20 March 2015 9:30am 11:30am

- Vacate existing call-over date (8 March 2015)

Other orders sought in this request:
(Select orders to edit and/or remove)

- Defendant to respond to plaintiff's request for further and better particulars by 14 March 2015.
- Plaintiff to file and serve amended Statement of Claim by 14 March 2015.
- Defendant to file and serve an amended Defence to the Amended Statement of Claim by 01 April 2015.

[+ Add other orders](#)

Commentary

Cancel Record and finalise Record orders only

Justice Online

Online Court – comparison scenario (LOCAL COURT)

Example: Adjourning a matter for a further call-over

